

Target Incident Listing				
Product Update	Bundle 18			
Release	8SP1			
Target Post Date	4/20/2007			
*Listing "as of" Date	3/20/2007			* This document contains bundle listing as of this date. List of incidents is subject to change
Product	Report ID	Category	Subject	Description
Academic Advisement	1468169000	GP Entry	Gift Adjustment doesn't remove a donor from Giving Club	Let say we have a Giving Club Level A" between 5000 to 9000 which is the lowest level for the giving clubs. A person is already a member of this level with a Giving Amount of 5200. If we make a Gift Adjustment that decreases his Giving Amount to 4800 the Giving Club Process will recalculate the Giving Amount to 4800 (which is correct) but will not withdraw this person from this Level "A" as a member. It should have adjusted the person to now be "accruing" but left them in a "member" status. The process needs to re-evaluate at what Level this person now belongs."
Academic Advisement	1515194000	GP Entry	Organization matching gifts needs additional fields.	We have been testing Gift Entry this week and when we tested the delivered Matching Gift processing for Organizations we found that many of our donors have multiple gifts to be matched (even at the same dollar level). There is no field on the page (AV_MTCH_O_GIFT_SP) that will tell you which gift you are checking off. Gift date and gift # would be helpful at the least. We have a larger request to streamline matching gifts altogether (1444669000) but at the very least.
Academic Advisement	1517176000	GP Entry	Balancing sessions are timing out - more indexes are needed	We have converted all of our legacy data to a new instance for final user training and validation. We have noticed that the process to balance a gift session takes a long time (2+ minutes) and some of the sessions are timing out. It looks like in both the save function, after you change the expected count, and the balance function there are sequential reads being issued to ps_av_gift_dtl. It looks like there are 2 selects for every gift to get the session number and gift type. I am not sure why there are 2 selects versus getting both fields in the same select. The where clause for each of these selects is gift_no, Institution, and seq_no. I noticed that there is no index for these fields and therefore the select will be doing a sequential read through the table. This table today has approximately 2 million records and growing. I added an index for these 3 fields and the response time for both the save and balance functions are now down to under 5 seconds. I would think that this type of index would be a part of the base system.

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Academic Advisement	1526548000	GP Inquiry	Adjustment Reason code description is blank for inactive codes	If an adjustment reason code is made inactive the description does not appear on the adjustment (gift r pledge) detail page, even if that reason code was effective as of the day the adjustment was made. The solution is not straightforward since the adjustment row (AV_Adj_Gift_Dtl or AV_Adj_Pldg_Dtl) which contains the Adj_Reason_Cd does not contain the Data_Entry_Dt needed for determining the effective date of the reason code. The needed Data_Entry_Dt is on the original" table (AV_Gift_Dtl or AV_Pledge_Dtl) for the same Gift_No and one-up Seq_No."
Academic Advisement	1590075000	Manage Memberships	Not able to terminate membership of someone who is deceased	Lifetime Membership type prevents entry of an expiration date during Membership Entry and Membership Adjustment Entry. We can't then terminate someone's Membership when this person is deceased.
Academic Advisement	1529241000	Manage Orgs	The organization's alumni count does not include person or organization relationships.	This field is calculated based on work experience records only. It should count the pers / org relationships as well. The matching gift processing looks for both work experience and relationships. The rule should be constant throughout the product.
Academic Advisement	1489174000	Manage People	Person Profile page - Relationships Section, the relationship Status not shown	For Person to Organization relationships, the Relationship Status is not shown into the Relationships Section. So we can't tell of the relations is still active or not. This is critical information on the prospect that needs to be shown on this page (as it is shown for Person to Person relationships). See the file attached.
Financial Aid	1618780000	COD DL	2008 new loan limits failing loans in Direct Loan Out	In testing incident 1577064001 released in Bundle #17 which indicates 2007-2008 Aid Year Changes for COD DL are completed. When running Direct Loan Out for 2008, the loans with the new loan amounts (i.e. \$3500 for Freshmen) fail with message 1 DLORG026 Approved Loan Amt > Max Annual Loan Amount".
Financial Aid	1608616000	COD Grants	Unable to override ISIR Transaction number for ACG/SMART and Pell grants.	Users need to override ISIR Transaction number on ACG/SMART and Pell grants at times. This can happen when the latest ISIR transaction doesn't reflect the situation when the grant was made. For example, a student was an undergrad for the Fall term and SMART eligible, but is now a graduate student in the Winter term. The max effective dated ISIR shows the as a GRAD and therefore not Pell eligible. There is a previous ISIR where the student is Pell eligible. Both Pell Origination and ACG/Smart Origination work the same way regarding the ISIR Transaction number. If the data in Student Aid Attribute is present it uses it, otherwise it gets the latest official ISIR. The transaction number is then stored in the Origination Detail record. The disbursement programs for both Pell and ACG/Smart are currently looking only for the latest ISIR transactions. Both programs need to be modified to use the ISIR transaction from the origination records.
Financial Aid	1618648000	COD Grants	ACG/Smart Grant reports	Provide reports similar to Pell COD for monitoring progress of ACG and Smart grant process.

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Financial Aid	1620336000	COD Grants	ACG/SMART Out Process Run Control Issue	We are in the process of originating ACG and Smart Grants for the first time for our three campuses. One of our campus has two careers that are considered to be undergraduate - one is Undergraduate and the other is Continuing Education. Both careers are eligible to participate in these ACG and SMART programs. On the run control page for the ACG/SMART Out process, while there is the ability to add a second row which we would need for the second career, we get the error message Field is Required: SFA_RUN_AS_OUT - OPRID" In looking at the PeopleCode for this record we have found that a ROWINIT PeopleCode was not there for the OPRID field."
Financial Aid	1577062000	COD Pell	2007 - 2008 Aid Year Changes for Pell COD	2007 - 2008 Aid Year Changes for Pell COD
Financial Aid	1604319000	COD Pell	Low Tuition & Fees field for Pell Pymnt Setup missing range 4 per COD Tech Ref.	The set up for the Low Tuition and Fees field on the Pell Payment Screen is only designed to support 3 ranges 0, 1 and 2, and based on our Pell Tuition projections (and other CC's) our tuition falls into Range 4 based on the COD Technical Reference. What instigated the use of this field is the Governor's Tuition Reduction for the Community College's and that other CC schools who are PeopleSoft clients should be in the same predicament. Basically, we need to know what do we use if we are in Range 4... which means tuition charges between 451 and 674 (see copy below) - people books does only document up to range 2.
Financial Aid	1550956000	Commonline	Serial Loan Code getting blanked out for Grad PLUS loans	We have applied the HERA Graduate PLUS critical fix 677189. We are able to award and originate the Graduate PLUS loan for the student. The origination process picks up the Loan Destination, lender and promissory note defaults. However, if we make changes to the Loan Destination Number on Administer Financial Aid > Process Loans > Use > Originate Loan > Loan Origination 1, the Serial Loan Code on Administer Financial Aid > Process Loans > Use > Originate Loan > Loan Orig CommonLine, gets blanked out. If you do this on a Stafford, the Serial Loan Code is updated to match the default for the new Loan Destination Number.
Financial Aid	1570948000	Commonline	Incorrect CL_TYPE_CODE value of '06' for Grad PLUS on the table PS_LOAN_ORIG_DTL	When Grad PLUS loans are manually accepted via the CommonLine Loan Orig Trans page, the PS_LOAN_ORIG_DTL.CL_TYPE_CODE is being updated with a value of '06' incorrectly. The value should be 'GB'. The loan originates with the correct GB value, but the remote call program changes it to 06.
Financial Aid	1577073000	INAS-FM	2007-2008 Aid Year updates for INAS Federal Methodology (FM).	Annual changes to INAS FM for 2007-2008 Aid Year processing. This fix also includes the ability to update ISIR's as target for Federal Verification. This resolution will also be included in SA 8 SP1 Bundle #18 This resolution will also be included in CS 8.9 Bundle #9

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Financial Aid	1605984000	INAS-FM	FA-INAS FM - The Formula Type does not coincide with dependency status when dependency status differs for ISIR and Profile	As a result of fixing ICE Report ID 1565581000 - ISIR Dependency Status changes to that of Profile - it was noticed that although the dependency status for ISIR was calculating correctly, the formula type was not changing to coincide with the dependency status. This manifests itself only when a record has both an ISIR and Profile. In cases where the record is ISIR only the dependency status and formula type coincide with status changes. Navigation: Financial Aid -> Federal Application Data -> Correct 2006-2007 ISIR Records After loading the ISIR file for an independent student that has a Profile record already on file as a dependent student and INAS is called an Independent status is calculated but the formula type displays as Formula 1 which is for a dependent student. Dependent formula types are 1 and 4 and Independent formula types are 2,3,5,6. When INAS is calculated for the record, the formula type should change to 2,3,5, or 6 as it is an independent student.
Financial Aid	1620274000	INAS-FM	INAS is not calculating state tax correctly for independent students	An independent student's (Formula 5) state is IN and the state tax rate according to table B1 is 2%. Their total income is \$48869 which should mean a state tax calculation of \$977. INAS has calculated a state tax of \$1,466. This is the tax rate that would go along with a dependent student (3%). Another independent student using Formula 6. Total income of \$43,900 with an INAS calculated tax of \$1,317 and it should be \$878 at the 2% tax rate. Dependent students are getting the correct tax rate, so it appear that the code isn't grabbing the correct rate for independent students.
Financial Aid	1620319000	INAS-FM	INAS FM: There is a problem in FEDORI07.cbl The FILLER that redefines 0-SECT-8 is in error.	In program FEDORI07.cbl the FILLER field that redefines 0-SECT-8 is in error.
Financial Aid	1620323000	INAS-FM	INAS not calculating the Auto Zero EFC correctly for formula 6 students	The program is not calculating the EFC correctly for formula 6 students. Students who have a dependent who qualifies for a designated means-tested federal benefit program should have an automatic zero EFC. This does not appear to be calculating correctly. This screen shot shows that the student benefits from the school lunch program.
Financial Aid	1622701000	INAS-FM	2007-08 INAS takes negative FTI and re-calculates to positive (the sign is incorrect).	After applying the new INAS code (07-08), anyone with a negative FTI is re-calculating to positive value (the amount is the same, but the sign is incorrect).
Financial Aid	1616497000	ISIR	Details link from ISIR Outbound Data 07/08 calls ISIR Outbound Data 06/07	On the ISIR Outbound Summary 07/08, if the detail" link is clicked, it calls Administer Financial Aid > Exchange Financial Aid Data > Inquire > ISIR Outbound Data 06/07 (ISIR_EDI_CORR_07) instead of 07/08 (ISIR_EDI_CORR_08)."

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Financial Aid	1620894000	Pkg - Engine	2007-2008 Updates to the Pell Tables	New Pell schedules received for 2007-2008. Updates are required for Financial Aid Packaging.
Financial Aid	1616197000	Pkg - Equations	Request to make new ISIR field SFA_INTRSTD_IN_WSL available to both Equation Engine and Equation Processor.	A new field (SFA_INTRSTD_IN_WSL) was created to hold Interested in Work study and Loans data with Regs 1. This field replaces two other fields: Interested in Workstudy and Interested in Loans. Users are requesting that this field be made available to both the Equation Processor (8SP1) and the Equation Engine (8.9 and 9) so that it may be used in FA packaging plans. For use with the Equation Engine, users are requesting the view FAN_ISIR_STD_VW be updated to include the new field. Adding the field to the Equation Processor will require both view (STDNT_PKG_ASGN) and Cobol updates.
Financial Aid	1486556000	Pkg - Miscellaneous	Populating rating components in batch updates everyone	Populating rating components in batch has admit term in the run control. According to PeopleBooks the students who were admitted during the selected term are included in the process. However, too many students are being included. Anyone with a FA Term equal to the run control is updated. The code isn't using the run control parameter for admit term correctly, it is missing comparing the stdnt_fa_term.admit_term = \$Admit_Term
Financial Aid	1627495000	Pkg - Pell OEOE	Pell not calculating correctly for EFC between 4101 and 4110 after applying 703259	Pell not calculating correctly for EFCs between 4101 and 4110 after applying the new Pell Schedule in update 703259. According the Pell Payment Schedule these students are eligible for a 400 Pell Award when full-time with the appropriate Pell COA. If a student's EFC is 4100 a Pell Award is given for 400, but if user changes that same student's EFC to 4101, then no Pell award is given in packaging. It appears that the Pell updates is not taking into account EFCs between 4101 and 4110.
Financial Aid	1608680000	Verification	Verification 'Get Inst Data' does not retrieve correct parent tax filing status and type.	Verification 'Get Inst Data' does not retrieve correct parent tax filing status and type. It retrieves the students status and type and applies it to the parent.
Financial Aid	1608698000	Verification	Verification Institutional Application target update overwrites student and parent tax filed status to blank regardless if a discrepancy exists or not.	Verification Institutional Application target update overwrites student and parent tax filed status to blank regardless if a discrepancy exists or not.
Recruiting and Admissions	1458067000	Application Processing	APPLICANT_EVAL component performance issue.	Customer has been experiencing slowness with bringing up the APPLICANT_EVAL component, in all databases (including demo). It takes 4-5x longer to load than the ADM_APPL_MAINTNCE component, which has many more records and fields to load. There are 475k+ rows in our PRD version of ADM_APPL_CMP, but only 89 in the DMO version. For ADM_APPL_EVAL, there are 96k+ rows in PRD, and only 22 rows in DMO.

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Recruiting and Admissions	1507720000	Education Data	Education external courses page uses wrong EXT_ORG_TBL row	Effective Dated Logic in the Education pages is not working as designed. The navigation is Develop Enrollment > Recruit Prospective Students > Use > Education - tab External Courses. The page is EXT_ORG_SCHL_DATA. Upon trying to enter an External Course, a message is received stating no matching values were found.
Student Records	1363254000	Consolidated Statistics	Consolidated statistics inserting information for wrong program in PS_STDNT_CONS_STAT.	The Consolidate Statistics process SRPCCONP does not work correctly for students who have more than one inactive career. If a student has no active careers for the reporting term, but a more recent completed career and an earlier discontinued one, consolidated stats is still picking the student up but is using information from the earlier career for some fields.
Student Records	1368859000	Dynamic Date/OEE Setup	Changes to instructor on schedule of classes sets Dynamic Date Calc Req to 'Y'.	The attached PeopleCode from Class_Section. SavePreChange is setting the Dynamic Date Calc Required flay to 'Y'. Customer does not have Dynamic date rules and the system is unable to calculate.
Student Records	1469484000	Enrollment	SR 8 SP1/CS 8.9: Repeat warning/error only received for first repeated class in the enrollment request	Records and Enrollment > Enroll Students > Enrollment Request or Quick Enroll and Student Center > Add a Class When a student registers for multiple repeated classes in the same enrollment request, the repeat warning or error, depending on setup, only shows for the first class. This can result in a student successfully enrolling in a repeated class when he or she should receive an error or being unaware that a class taken is a repeat and subject to the repeat rule.
Student Records	1489163000	Grading	Grade Roster generator is inserting incorrect grade scheme for some mapped classes.	The Grade Roster Generator selects the incorrect catalog number range from the Career Pointer Exception rule. For example if the rule has two rows for subject Economics where row 1 has catalog number 100 and row 2 has catalog number 200 then row 1 will be selected for courses in the 200 range rather than row 2. This produces rosters with unmapped grading schemes/basis.
Student Records	1533760000	Grading	Transcript notes entered on the grade roster are no longer printing on transcripts.	In release 8 SP1, transcripts notes entered on the grade roster are not being copied over to the enrollment records, and thus no longer get printed on the transcript. This occurs whether the note is added in self service or the administrative grade roster. In release 8.9, transcript notes entered on the administrative grade roster get copied to the enrollment records and print on the transcript, but notes entered on the Faculty Center self service roster do not.
Student Records	1592045000	Grading	Blind Grading issue	In faculty self-service, the instructor can access the grade roster, which correctly displays only the blind grading id (no emplid and no name) for each student. However, the faculty member can click on either the details link or the notes link at the right of the roster, and each one of these links shows the student's name. The navigation is Self Service > Faculty Center > Grade Roster.

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Student Records	1274825000	Graduation/Degrees	Student Attributes not carried from previous row when student applies for Graduation using SS.	Student Attributes are not carried forward to new row when student applies for Graduation through self-service. When a new row is added on the Student Program page manually, the student attributes are brought forward on the Student Attributes page. This problem only occurs when using Self-Service.
Student Records	1288287000	Graduation/Degrees	Student Attributes not carried over during Graduation Report process.	The current student attributes are not carried over to the new effective dated row that is created during the Graduation Reporting process. Manage Student Records > Manage Academic Records > Report > Graduation Reporting. There's no logic in SRGRDDRV.SQR that re-populates the Student Attributes when the row gets added to Student Program/Plan.
Student Records	1364154000	Term Activation	Term Activation run in update mode incorrectly sets FA_LOAD on STDNT_CAR_TERM based on progress, not FA units.	If a student is enrolled in any classes with where the FA units do not match the progress units, running term activation in update mode incorrectly resets STDNT_CAR_TERM.FA_LOAD based on UNT_TAKEN_PRGRSS rather than UNT_TAKEN_FA
Student Records	1277696000	Transcripts	SR778M prints End of Transcript text on separate page for some transcripts.	At times the crystal report will print one line of a transcript (the End of Transcript line) on a separate page. This is when printing transcripts in multiples or from batch which uses the crystal SR778M. If SR778M is used to print the transcript on it's own with no other transcripts in the report the End of Transcript will print in the next column rather than the next page.
Student Records	1278223000	Transcripts	Degree subplan does not appear on transcript when transcript type degree print area is Enrollment Trailer.	The transcript type degree information is set to print in the Enrollment Trailer print area. The print subplan checkbox is on. The subplan print options are set on the subplan table. When the transcript is generated, the degree, program, and plan display but subplan does not. If the transcript type is set to print subplan in either enrollment header or trailer, the subplan is not printing. When the print area is set to transcript header or trailer, the subplan appears.
Student Records	1516811000	Transcripts	Batch Transcript Process seems to be using Request Date instead of Hard Date	Processes used for end-of-term batch transcript processing - 1. Transcript Request page (select hard date in the future); 2. Transcript Generation process; 3. Transcript Batch Print process The transcript request is created prior to the end of the semester and end-of-term transcript requests are entered here to be processed after grades are posted. So, in the Future Release box "Hard Date" is selected and the date that we plan to process the batch is entered. When transcripts are processed on this day the grades do appear but Holds and Academic Standing that were placed after the "Request Date" but before the "Hard Date" do not appear on the transcripts."

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Student Records	1564944000	Transcripts	Transcript Academic Program History showing plans with the incorrect program	The Academic Program History does not distinguish between a student who has program changes and new career number for the same career and program. The plan for new career number is shown under an incorrect program.
Student Records	1377561000	Transfer Credit	Manual transfer credit posts when the incoming subject is left blank, can't unpost.	The incoming subject is not a required field, but if it is left blank on the Transfer Credit Manual page, the model cannot be unposted.
Student Records	1587215000	Transfer Credit	Transfer Credit Summary shows the incorrect subject and catalog number	When there are multiple effective dated rows on the course catalog, the transfer credit summary will display the subject and catalog number from the max effdt course catalog row instead of the subject and catalog number active as of the articulation term.
Student Records	1514568000	Withdrawal	Batch term withdrawal is not updating STDNT_CAR_TERM.CUM_RESIDENT.TERMS for future terms	When an enrollment cancellation is performed the resulting term withdrawal process does not decrement CUM_RESIDENT_TERMS by one for any terms after the one being cancelled or withdrawn. If the cancellation is performed via Term History then future terms are updated along with the cancelled term.
Student Financials	1480753000	Application Fee Processing	After bundle 12, customers have started receiving errors on the Application Maintenance Component when clicking the Create Program button for a MATR row or the Calculate Deposit link	Customers have started receiving errors on the Application Maintenance Component when clicking the Create Program button for a MATR row or the Calculate Deposit link. App Maintenance Inserted ADMT; Then DEIN; Then clicked Calculate Deposit Fees - First get a message about Admit Term being used is not current Admit Term; after clicking OK then Calculate Deposit Fees, get message.
Student Financials	1495053000	GL Interface	Incorrect GL Interface rows are being generated in certain situations	When a GL interface structure of debit from an item type, credit from a course is used, entries are incorrectly produced when the student goes through a tuition group change without dropping classes. The credit entry from the item type is used when creating the SF_ACCTG_LN rows for the backing out of the first tuition group. Since this credit entry was not utilized in any of the previous rows for the tuition group, it will create unbalanced entries in the GL. Entries generated for the tuition assessment in the new tuition group are correct.
Student Financials	1561773000	Late Fees	Late Fees (SFPLATFE) Is Calculating Late Fees For Students Without Due Charges	The Late Fees Process (SFPLATFE) is calculating fees for a number students who do not have due charges. Table Validation and Payment Applier do not resolve the error. It seems the late fees are being assessed for students who have had a reversal for a charge item number and then an increase for the same item number. The charge is paid in full, and paid before the due date, but the late fees are being assessed on the increase for the item number.

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Student Financials	1597834000	Posting	Display in the Items By Term grid are random when used in Oracle 10G environment	NAVIGATION: Student Financials, View Customer Accounts, Items by Term link PROBLEM: The result set coming in to the grid area for this page are no longer in order or grouped by like items because Oracle 10G requires an implicit order by which doesn't exist for the view controlling this grid, which is ITEM_LINE_VW3.
Student Financials	1598096000	Refunding	Partial ECheck refunds via Student Refund page encounter error message	When an echeck refund has already been partially refunded, the remaining portion cannot be refunded. An error message stating the payment has not been authorized is encountered. The problem lies in the REFUND_WRK1.RUN_OPTION.SaveEdit code where it looks for CR_CARD_TRANS_LAST <> '4' . '4' is the code for Credit Card Refunds. The code for Echeck Refunds '6' is missing. The code should be changed to CR_CARD_TRANS_LAST NOT IN ('4' , '6').
Student Financials	1588486000	Tuition Calc	SF: Tuition Group selection for Multiple Institution schools can fail under certain conditions because of a Cartesian join in SEL_STDNORES_VW	When a customer has multiple institutions using academic programs with the same name for each institution, criteria using the academic program can fail to properly select a tuition group for a given student because SEL_STDNORES_VW will form a Cartesian join when a student is enrolled in a separate program at each institution.
Campus Community	719518000	Relationships	Adding relationships of same emplid for one person	Currently, the Person Relationships page allows adding multiple identical type relationships to an emplid that are relationships to the same person for a NON limited relationship. For example, say Samuel Morris (emplid 0003) is the brother of Penelope Pitstop (emplid 0100). The system allows setting up 2 relationships under emplid 0100 for 'brother' indicating the same emplid (0003). The component should prevent the user from doing something like this.
Campus Community	1376758000	Relationships	It is possible to create a relationship that cannot be deleted.	A system problem allows for the creation of a lopsided reciprocal relationship which cannot be removed other than through sql. This should not happen.
Campus Community	1578862000	SEVIS	Invalid SEVIS export files when a student has an EducationLevelChange 'FUPCL'	When the I20 is returned on the Change of Education Level, it contains financial data from the original education level. For instance if the student no longer gets a stipend with the new level of education, the I20 returned from SEVIS for this change of level still contains the stipend. We have checked the batch file being sent from the PASS PeopleSoft application, and the financial data is correct for the new level of education (doesn't have the stipend). The DSO has to go into SEVIS RTI and make a modification to the new program financial record to remove the stipend, and get a correct I20.
Campus Community	1624359000	SEVIS	SEVIS: J- Visa Batch fails with S0013 Error: Birthcountry Reason on CreateEV Events	SEVIS: J- Visa Batch fails with S0013 Error: Birthcountry Reason